

Raptor Series



Your satisfaction is important to us, please let us help!

If you have any questions or concerns during the installation, our support representatives are available to assist you.

Please call: 1-877-769-3765 or Live Chat at www.raptorseries.com

If you have damaged or missing parts please contact the company you purchased the product from and notify them of the issue right away.



CAUTION: Do not install damaged parts!!!

Raptor Series

Easy Return / Easy Exchange

Want to return an item or exchange? Not satisfied with purchase?

No problem. We strongly believe in service after the sale and we stand behind our products and our service to you, our valued customer. There is no problem we can't solve for you!

Items that have been installed and/or damaged after receipt, are no longer in new and ready-to-sell condition and cannot be refunded, replaced or exchanged unless it has a manufacturer defect or was damaged in shipping. In addition, we cannot accept return on items that are not in the original packaging. Items returned in poor condition or having parts missing will not be credited.

Please note: Your request for return or replacement must be initiated within 30 days of delivery of your merchandise.

Did your order arrive damaged?

Please do not install damaged products. Contact the company you purchased your product from as soon as possible and notify them of the damages. They will make arrangements with you to assist with the problem.

Did you order the wrong part or receive the wrong item?

Don't worry. From time to time human error can result in problems with ordering or shipping. Contact the company you purchased your product from as soon as you notice the error. Every company has their own policy on returning parts that have been ordered incorrectly or shipped incorrectly.

In the event that you need to ship your part back to return/exchange, please ship to the warehouse below:

**CYC Returns Warehouse
2415 Cathy Lane
Jasper, IN 47546**

The logo for the Raptor Series, featuring the word "Raptor" in a green, stylized script font and the word "Series" in a black, bold, sans-serif font below it. The background of the logo is a light green silhouette of a raptor in flight.

Raptor Series

Raptor Series Warranty

LIMITED TEN (10) YEAR WARRANTY

For Powder Coated Steel Products

CYC Engineering, Inc. guarantees the original purchaser of our products a limited ten (10) year warranty from the date of original purchase against manufacturer defects in materials, workmanship and finish under normal use. The step pads are covered under warranty for 1 year. This warranty does not include damage resulting from road hazards such as gravel or other debris, product misuse, improper installation, impairments from accidents, product modifications, product neglect or scratches during the life of the product. This limited ten year warranty applies only to new products and is limited to the repair or replacement of company's products. Warranty does not include costs of removal, installation, labor, inconvenience or consequential damages. Original purchaser must return defective merchandise along with the purchase receipt, to the original place of purchase.

LIMITED LIFETIME WARRANTY

For Stainless Steel Products

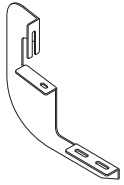
CYC Engineering, Inc. guarantees the original purchaser of our products a limited lifetime warranty from the date of original purchase against manufacturer defects in materials, workmanship and finish under normal use. The step pads are covered under warranty for 1 year. This warranty does not include damage resulting from road hazards such as gravel or other debris, product misuse, improper installation, impairments from accidents, product modifications, product neglect or scratches during the life of the product. This limited lifetime warranty applies only to new products and is limited to the repair or replacement of company's products. Warranty does not include costs of removal, installation, labor, inconvenience or consequential damages. Original purchaser must return defective merchandise along with the purchase receipt, to the original place of purchase.

RB-0102-BK

BRACKET KIT







Components:

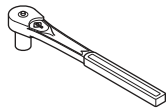


Mounting Brackets
Qty 6

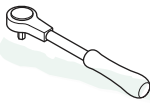
Hardware:

-  M8 x 30 mm Hex Head Bolts Qty 12
-  M8 Hex Head Nuts Qty 12
-  M8 Flat Washers Qty 24
-  M8 Lock Washers Qty 24

Tools Required:



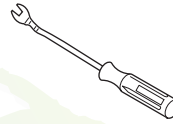
RATCHET



TORQUE WRENCH



13MM SOCKET



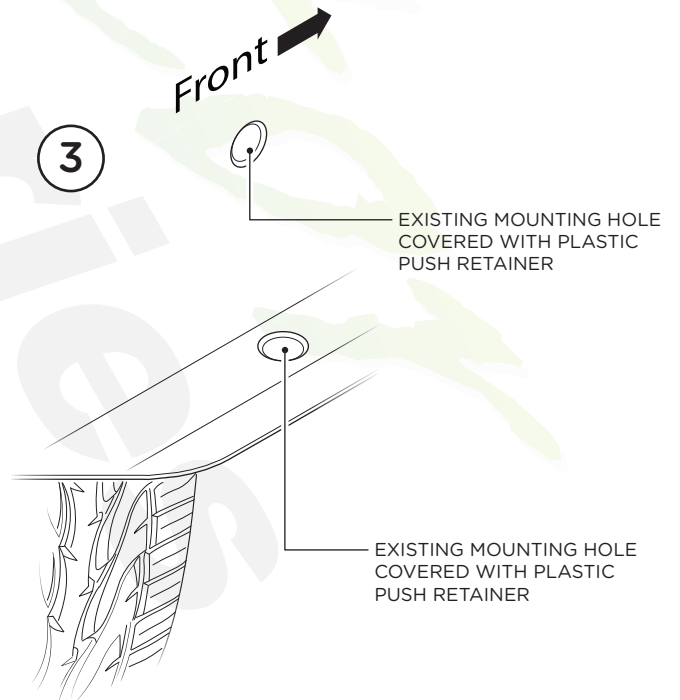
RETAINER REMOVAL TOOL

Torque Specifications:

For Rocker Panel Mount Installations
M8 through M12 bolts and nuts are set to 15-20 ft lbs.

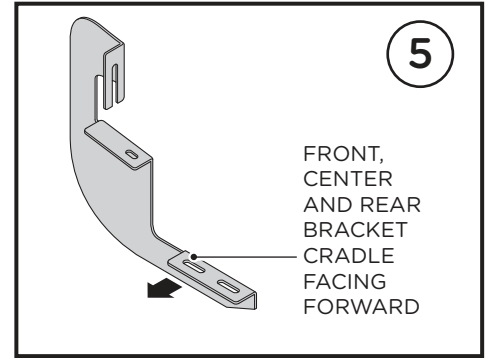
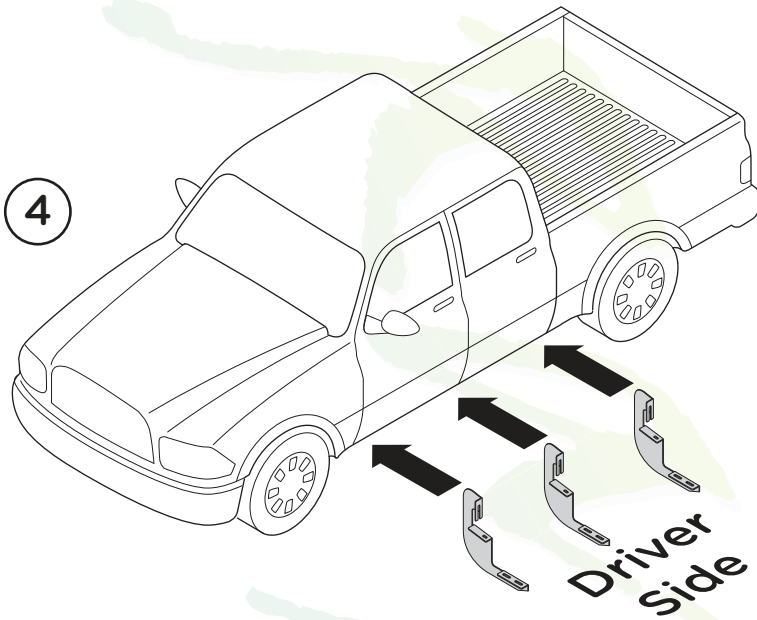
Note: When installing the brackets and bars, all hardware must be left loose until all the items are attached.

- 1.** Remove all contents from the package and check steps for any damage. Also, verify that all components and hardware listed above are included before you begin installation.
- 2.** Read installation manual and installation drawing completely. Understand all brackets and bolts before installation.
- 3.** Existing mounting holes are located on the interior wall of the rocker panel. These mounting holes will be used per the following instruction.



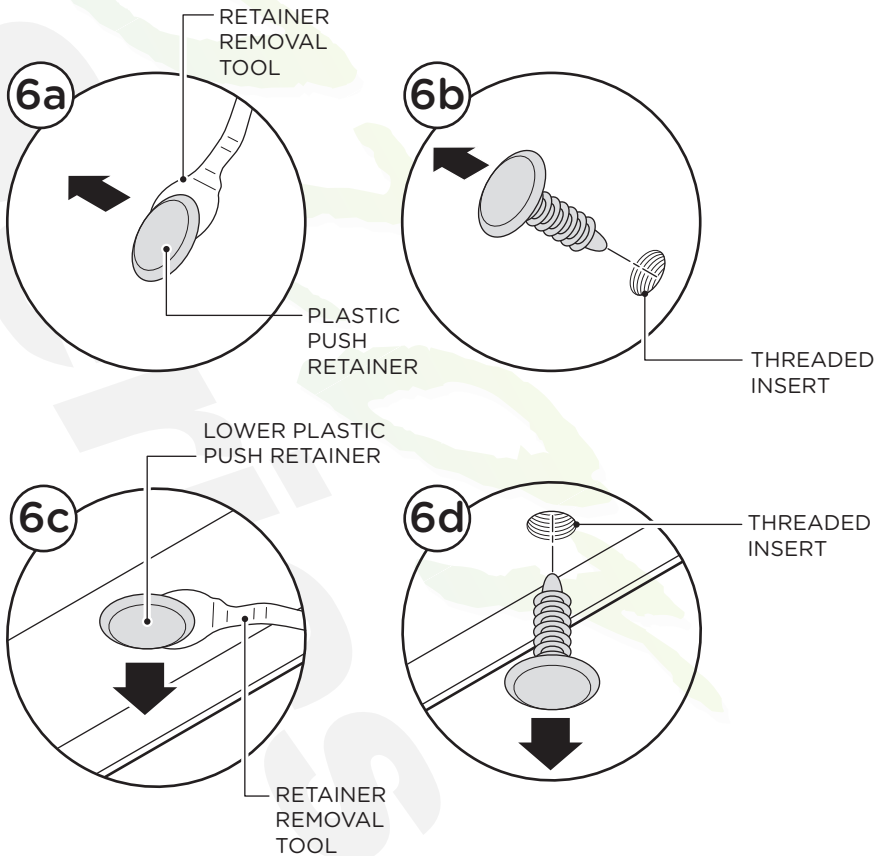
4. On driver side of vehicle, align Front, Center and Rear Brackets as shown.

5. Driver side bracket cradles face to the front of the truck.



6. Starting from the front of the cab, locate the first, third and fifth sets of plastic push retainers on the rocker panel for crew cab models. Double cab models will use the first, second and fourth sets of mounting points.

Remove the retainers using a Retainer Removal Tool. This will expose threaded inserts on the rocker panel used for mounting the brackets to the vehicle.



7. Fasten the top mounting point of each bracket to the rocker panel using one (1) M8 x 30 mm Hex Head Bolt, one (1) M8 Flat Washer and one (1) M8 Lock Washer (7a).

Complete installation of brackets by fastening the lower mounting point of each bracket to the pinch weld using one (1) M8 x 30 mm Hex Head Bolt, one (1) M8 Flat Washer and one (1) M8 Lock Washer (7b).

